

BRONZE AWARD

WORKSHOP SERIES



November 8 and 15
2:00 - 4:00 p.m. ET



DISCUSSIONS

SESSION 1

Understanding the Baldrige framework.
Describing the quality award process.
Review of the organizational profile.

SESSION 2

Review of the organizational profile.
Results and feedback.

If your organization has thought about participating in the AHCA/NCAL National Quality Award program, this is your opportunity to complete the Bronze Award application from beginning to end with coaching support along the way from our expert facilitator.

This workshop is about more than an award; besides gaining a better understanding of what examiners are looking for and how to use the award criteria as an improvement tool, you will learn how to use the award process to focus, align, and accelerate your performance excellence efforts - becoming a high-performing organization.