

2020 Annual Convention & Expo Agenda  
*Celebrating NCHCFA's 65th Anniversary*

Sunday, February 23

1:30 pm - 6:00 pm Registration Desk Open  
3:00 pm - 4:00 pm Reimbursement Update by Sam Clark  
4:15 pm - 6:15 pm Workforce Part One by Veronica Cool  
6:15 pm - 7:30 pm Welcoming Reception

Monday, February 24

7:30 am - 4:00 pm Registration Desk Open  
8:30 am - 10:00 am NCHCFA Annual Business Meeting - Special Guest Mark Parkinson, AHCA  
10:15 am - 12:15 pm Workforce Part Two by Christopher Ridenhour  
12:15 pm - 1:45 pm NCHCFA Winter District Meetings & Lunch  
2:00 pm - 3:00 pm Concurrent Sessions (3)  
(1) Voting for Long Term Care Residents  
(2) Capitalizing on Positive Earned Media  
(3) Trauma Informed Care  
3:00 pm - 4:00 pm Associate Member Only Session  
3:15 pm - 4:15 pm Concurrent Sessions Above  
5:30 pm - 6:00 pm AHCA/NCAL National Quality Award Winner Reception  
6:00 pm - 9:00 pm 2020 Annual Awards Gala

Tuesday, February 25

7:30 am - 5:00 pm Registration Desk Open  
8:00 am - 10:00 am Cyber Security  
10:00 am - 10:30 am Networking Opportunity  
10:30 am - 12:30 pm EXPO 2020 Seminar for Package Two Attendees  
Nurse Aides - Dealing with Difficult Residents  
Nurses & Social Workers - Discharge Planning  
10:30 am - 2:00 pm EXPO 2020 - 65th Anniversary Celebration  
*A Roaring Fifties Revival*  
12:00 noon - 1:30 pm EXPO Buffet Luncheon  
2:15 pm - 3:15 pm Navigating the Regulatory Obstacle Course by Polly Welsh  
3:30 pm - 4:30 pm Concurrent Sessions  
(1) Future Care of North Carolina  
(2) Time Management  
(3) Yoga - Stretch Out the Stress  
5:00 pm - 6:00 pm New Member Reception  
8:00 pm - 11:00 pm Chair's Evening Extravaganza

Wednesday, February 26

9:00 am - 11:00 am Winter Regulatory Update by Cindy Deporter