

September 20, 2018

NCHCFA  
5109 Bur Oak Circle  
Raleigh, NC 27612

Registration:  
9:30 am - 10:00 am

Workshop:  
10:00 am - 4:00 pm

Cost:  
NCHCFA member -  
\$150  
*\*snacks and light  
lunch included*

This seminar has been  
approved by the  
NC State Board of  
Examiners for NHA  
for  
5.0 Administrative  
hours.

NCHCFA is a  
registered sponsor of  
continuing education  
with the NC State  
Board of Examiners  
for NHA.

**Karen Lennon**  
Director of Education  
and Member Services  
NCHCFA  
KarenL@nchcfa.org

**Eric Kivisto**  
Director of Policy  
NCHCFA  
EricK@nchcfa.org

919-782-3827  
919-787-8418 (fax)

**NCHCFA**  
**PRESENTS**  
**SITUATIONAL LEADERSHIP WORKSHOP**  
**SEPTEMBER 20, 2018**  
**Raleigh, NC**

The Situational Leadership workshop is an interactive and dynamic developmental session where we will introduce and discuss how best to apply the effective principles and approaches of *The Situational Leadership Model* popularized by renowned leadership and management experts Ken Blanchard and Paul Hersey.

Our high demand and ever-changing work environment requires that our leadership interactions with our staff be as effective and efficient as possible. Additionally, the diverse experiences, skills, and needs of our employees impacts more than ever how we manage, lead and inspire our work force.

*The Situational Leadership Model* suggests that there is no “one size fits all” approach to leadership. Depending on the situation, varying levels or approaches of “leadership” and “management” are necessary. However, leaders must first identify their most important tasks or priorities. Second, leaders must consider the readiness level of their employees by assessing their ability and willingness. Depending on the level of these variables, leaders must apply the most appropriate leadership style to fit the given situation.

The four different styles of situational leadership we will explore are:

1. Delegating
2. Coaching
3. Directing
4. Supporting

Through this workshop, you will learn and practice the four core styles of situational leadership. You will come out of this course feeling confident and motivated and have the applicable tools and skills you can start to apply immediately to empower yourself and your leadership teams.

This session will be led by Mark Gogal, a highly motivated Human Resources Leader with 25 years of progressive, global, and diverse human resources experience, practical business partnering expertise, strong organizational and analytical skills, and proven strategic management experience. Mark has a multi-faceted background in developing and implementing core HR programs/practices in both the private and public sectors. He is an enthusiastic, energetic, and passionate trainer and facilitator who truly enjoys developing others to reach their fullest potential both professionally and personally.

Mark has conducted a variety of professional and leadership development sessions for NCHCFA during the past year and has developed a deep knowledge of our industry.

**NCHCFA**  
PRESENTS  
SITUATIONAL LEADERSHIP WORKSHOP  
SEPTEMBER 20, 2018

Location:  
NCHCFA  
5109 Bur Oak Circle  
Raleigh, NC 27612

Facility:

Address:

City/State/Zip:

Phone:

Email:

*Confirmations will be emailed to this address.*

Please list below the names of all persons registering, and their Administrator license number *if applicable*:

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Method of Payment

Check Enclosed  Visa  MasterCard  Bill Me (NCHCFA members only)  American Express

Credit Card Number:

Expiration Date: / \_\_\_\_\_

3-Digit Security Code:

Authorizing Signature:

**SPACE IS LIMITED TO 20 REGISTRATIONS! THIS WILL BE FIRST-COME, FIRST-SERVE.**

***You must notify NCHCFA in writing within 48 hours of the seminar to be eligible for a refund. Charges will still apply if a registrant fails to attend or cancels less than 48 hours in advance. An alternate may be sent. NCHCFA reserves the right to cancel the program if insufficient enrollment occurs. You will be notified prior to the seminar date and full refund will be issued.***

Please fax your registration form to: 919-787-8418 OR email to [KarenL@nchcfa.org](mailto:KarenL@nchcfa.org).