Sixth Annual Summer Symposium
North Carolina Health Care Facilities Association
August 9 - 11, 2017

Embassy Suites Resort at Kingston Plantation
9800 Queensway Boulevard
Myrtle Beach, SC 29572
Wednesday, August 9

Registration
11:30 am - 5:30 pm

Participants may obtain their Symposium materials and name badges during this period. On-site registrations may be made at this time.

New Requirements for Long Term Care Facilities & the New Survey Process - Part One
1:00 pm - 2:30 pm

The Centers for Medicare & Medicaid Services (CMS) issued a final rule to make major changes to improve the care and safety of the nearly 1.5 million residents in the more than 15,000 long-term care facilities that participate in the Medicare and Medicaid programs. The policies in this final rule are targeted at reducing unnecessary hospital readmissions and infections, improving the quality of care, and strengthening safety measures for residents in these facilities. This two-part session will be presented by Cindy Deporter, MSSW, State Agency Director of the Division of Health Service Regulation (DHSR). In these sessions Ms. Deporter will discuss:

- New Interpretative Guidelines which CMS may release in early summer 2017.
- The second phase of the Requirements of Participation (RoP) to be implemented by November 28, 2017. The Phase 2 implementation review will include, but not be limited to, §483.40 Behavioral Health Services; §483.70 Administration - Initial Quality Assurance and Performance Improvement (QAPI) plan must be provided to State Agency Surveyor at annual survey; §483.80 Infection Control - (as linked to facility assessment) and antibiotic stewardship; §483.90 Physical Environment - smoking policies; §483.10 Resident Rights - contact information for state and local advocacy organizations; §483.12 Freedom from Abuse, Neglect, and Exploitation - reporting crimes; §483.21 Comprehensive Person-Centered Care Planning - baseline care plan; §483.55 Dental Services - replacing dentures; §483.45 Pharmacy Services - chart review and psychotropic drugs; §483.70 Administration - facility assessment.
- CMS’ intent to implement, as well as an overview of, the New Survey Process which is scheduled for implementation on November 28, 2017. This overview will include Current Survey Process vs. New Survey Process; Offsite Prep; Facility Entrance; Initial Pool Process; Sample Selection; Investigation; Ongoing and Other Survey Activities; and Potential Citations.

Cindy Deporter was appointed as State Agency Director of DHSR in May of 2016. Since 2013 she has also served as the Interim Assistant Section Chief of the Acute Home Care Section. She is also the Branch Manager for the Quality Evaluative System which is responsible for training, Internal Dispute Resolution, Civil Money Penalty Grants, and Independent Internal Dispute Resolution. This section also oversaw the implementation of the Electronic Plans of Correction for CMS. Cindy is on the CMS Task Force team that is working on combining the standard and the Quality Improvement Organization survey process.

New Requirements for Long Term Care Facilities & the New Survey Process - Part Two
2:45 pm - 4:15 pm

Ms. Deporter’s program continued, please see the above description.
Wednesday, August 9

Dollars and Sense - An Update on Reimbursement Related Issues
4:30 pm - 6:00 pm

This session will give attendees an opportunity to learn the latest on legislative and reimbursement information affecting skilled nursing facilities. Adam Sholar, NCHCFA President, will provide a summary of the 2017 legislative session and an update on Medicaid Reform. Sam Clark, NCHCFA Vice President of Finance, will also discuss the reimbursement and finance related issues that will have an impact on your facility.

Chairman’s Welcoming Reception
6:00 pm - 7:15 pm

Chair Phillip Hill and the Board of Directors invite you to kick off this year’s Summer Symposium with complimentary light hors d’oeuvres and cocktails. Enjoy the music of Dan Hood while you reconnect with colleagues after a long drive or before you go out for the evening. This reception is included with your registration.

Thursday, August 10

Registration
7:30 am - 12:00 noon

Participants may obtain their Symposium materials and name badges during this period. On-site registrations may be made at this time.

How to Utilize Data Using LTC Trend Tracker
8:00 am - 9:30 am

Learn the potential of the American Health Care Association (AHCA) resources that can help your organization harness the often untapped power of the data you collect. This session will provide an overview of LTC Trend Tracker for skilled nursing facilities in order to understand its quality improvement and organizational performance benefits, including the newest publication, Your Top-Line. You will learn how to use LTC Trend Tracker to support the implementation of quality programs, pursue operational excellence, and enhance external negotiations with entities such as hospitals, managed care organizations, and other networks.

Katherine Almendinger is a Senior Research Analyst in the Quality, Regulatory, and Research Department, and has been with AHCA since March of 2016. Prior to joining AHCA, she was a Technical Advisor for the Research Data Assistance Center (ReDAC), beginning her foray into Medicare and Medicaid related research. Earlier work focused on clinical research in pneumonia diagnostics at the Broad Institute, and in both genetic metabolic disorders and osteoarthritis at Massachusetts General Hospital. Katherine received her master’s degree in epidemiology from the Harvard School of Public Health with a dual focus in infectious disease and in gender & health. She has her bachelor’s in chemistry and biochemistry & molecular biology from the University of Minnesota.

Gautami Inamdar recently joined AHCA in November 2016, as Manager in their Quality, Regulatory, and Research Department. In her current role, she is primarily responsible for the education development, and data management efforts for LTC Trend Tracker. Prior to joining AHCA, she gained five years of experience in public affairs and government relations focused on patient advocacy. Gautami earned her Bachelor’s degree in Information Systems and Web Design from the University of Maryland, Baltimore County.
Emergency Preparedness Oh My!
Table Tops, Functional, and Full-Scale Exercises
9:45 am - 11:15 am

Last year, the Centers for Medicare & Medicaid Services (CMS) published the final emergency preparedness rule. This rule placed new requirements on many types of health care providers, including nursing facilities that require adherence by November 15, 2017. This session will focus on various types of emergency exercises, including how to conduct the exercises and engage community partners. Nicholas Thorpe, Emergency Planning, and Exercise Specialist, WakeMed Health and Hospitals, Capital Regional Advisory Committee, Healthcare Preparedness Coalition will present this informative program.

Over the last decade, Nicholas Thorpe has worked in a myriad of emergency response and preparedness roles at the federal, state and local level. His career includes experience supporting four federal disasters, three national security special events, three special events involving 500,000+ participants, six special events involving 50,000+ participants, eleven mass prophylactic-distribution clinics, one commuter rail derailment, one commercial rail derailment, and nine FEMA-graded nuclear emergency exercises. Nicholas has trained more than 200 first responders in various Incident Command courses, trained more than 1,000 Community Emergency Response Team volunteers, and trained more than 70 Medical Reserve Corps volunteers.

Nicholas holds a Graduate Certificate in Homeland Security from the George H.W. Bush School of Government and Public Service at Texas A&M University and a Bachelor of Arts in history with a minor in political science from The American University in Washington, DC. Nicholas is a Certified Emergency Manager through the South Carolina Emergency Management Association.

Quality Assurance and Performance Improvement (QAPI) Basics and Data Mining
11:30 am - 12:30 pm

The Affordable Care Act requires that all skilled nursing care centers develop Quality Assurance and Performance Improvement (QAPI) programs. Attendees of this session will gain a basic understanding of what is required for any QAPI process to be effective. The QAPI framework is established through five "elements." Each element describes an important component of QAPI, and all elements are interconnected. Participants will understand:

- The basic elements of QAPI
- The role of measuring key indicators: data and trends
- Process improvement and be ready to initiate PIPs (Process Improvement Plans)
- The process for sustaining results and consistently delivering quality care

Members of the NCHCFA Quality Committee will lead this discussion. Various resources will be provided to help participants learn more and implement the QAPI program.
Thursday, August 10

Laughing in the Face of Change
Luncheon with Comedian Devin Henderson
12:30 pm - 2:00 pm

The world is a stage and everyone is a performer. The strategies that have made Devin Henderson an award-winning entertainer translate to the “stage of life.” His tips will help optimize performance on a daily basis, whether it is at home, in the office or anywhere in between.

Devin is a clean comedian and he performs his stand-up with surprising and unusual talents. Along with events nationwide, Devin performs weekly at the Kansas City Improv Comedy Club, and he’s an international sensation. A family studies degree from Kansas State University and a sense of humor both explain Devin’s nine years of marital survival despite four children. Comedy writes itself for a man living with a family of six. From texting typos to backseat slap fights to a home water birth, the material never runs dry.

Devin is a Certified Speaking Professional (CSP), the speaking industry’s international measure of expertise. Devin’s passion as a performer is using his talents and knowledge to inspire others to “perform” at their best in all they do. Administrators will earn 1.0 hour of continuing education for this program. The cost of this lunch is included in the registration fee. However, you must preregister for this event.

NCHCFA DAY at the Beach
Volleyball & Corn Hole Tournament
2:30 pm

Join your colleagues on the beach for an afternoon of fun! Represent your district in the NCHCFA Volleyball Tournament. Will District II defend their title? Challenge the NCHCFA staff and Board of Directors in the quest for the Chairman’s Cup. If you are not set on volleyball, get a team together for the Corn Hole Tournament. Sponsors will provide snacks, beverages, and prizes.

Friday, August 11

Developing a “Healthy” Organization
9:00 am - 11:00 am

Do you have a “healthy” organization? Does your organization’s culture attract, develop, and retain engaged employees? Are your leaders modeling the way? In this session, Mark Gogal will explore the core attributes and practices of “healthy” organizations, which ultimately provide them the competitive advantage in the healthcare profession. He is an enthusiastic, energetic, and passionate leader and presenter who truly enjoys developing others to reach their fullest potential both professionally and personally. Mark has facilitated two Empowerment Leadership workshops for NCHCFA that have both sold-out!

Mark is a Human Resources Leader with over 25 years of progressive, global, and diverse human resources experience, practical business partnering expertise, strong organizational and analytical skills, and proven strategic management experience. He has a multi-faceted background in developing and implementing core HR policies/practices to meet the changing business, legal and labor compliance environment. Mark has worked in a variety of industries in the public and private sectors including healthcare.
Important Information

Please contact the Association office at (919) 782-3827 or allison@nchcfa.org if you have any special needs such as special diet requirements, etc. All educational sessions are subject to time, topic and/or speaker changes, as necessary. Changes will be noted in Update weekly “Summer Symposium Highlights.” Room temperatures are difficult to regulate in large settings so please bring a sweater/jacket if you are cold natured.

Registration Information

Complete the registration form included with this brochure and fax to (919) 787-8418, e-mail donnas@nchcfa.org, or mail to NCHCFA Summer Symposium, 5109 Bur Oak Circle, Raleigh, NC 27612. You can register and pay on-line. Visit http://www.NursingHomesNC.com & click on Sixth Annual Summer Symposium Registration!

NCHCFA members should note that there is a reduced registration fee for registration forms received in the Association office on or before Friday, July 21, 2017. Registration forms received after this date or at the door will be charged a higher registration fee.

All employees of a member/nonmember facility must register for a Full Summer Symposium Package. An employee of a facility CANNOT register as a 2017 Trade Associate Member/Guest. Registration for Symposium activities is as follows:

Full Summer Symposium Package
This comprehensive package includes all scheduled activities: admission to all NCHCFA educational sessions, refreshment breaks/continental breakfast at educational sessions, Symposium packet and souvenir, admission into Chairman’s Welcoming Reception, “Laughing in the Face of Change” Lunch & Program, and NCHCFA Day at the Beach.

2017 Trade Associate Member/Guest Package
This package is intended for 2017 Trade Associate Members or the spouse/guest of a facility only. Registration includes: Chairman’s Welcoming Reception, “Laughing in the Face of Change” Lunch & Program, and NCHCFA Day at the Beach. This registration does not include entry into any educational sessions.

CEU Information
NC nursing home administrators can earn up to 11.5 hours of continuing education for all educational sessions. The North Carolina Health Care Facilities Association is a Registered Sponsor of continuing education with the NC State Board of Examiners for Nursing Home Administrators. Comments regarding the Registered Sponsor Course may be addressed to NCBENHA, 3733 National Drive, Suite 110, Raleigh, NC 27612.

NCHCFA will issue a certificate of completion for up to 11.5 education contact hours for nurses.

Hotel Reservations
Call the Embassy Suites Resort at Kingston Plantation today at (800) 876-0010 to reserve your overnight room. Use group code “HCA” to identify yourself as an NCHCFA Symposium attendee. To make your reservation on-line, visit http://tinyurl.com/summersymposium2017. Please note that when our room block is full, rooms will be on a first come, first served basis at prevailing published rates. If you have any difficulties making a reservation please call the Association office at (919) 782-3827.

Cancellation Policies
Summer Symposium registration fees will be fully reimbursed for written cancellations made on or before Friday, July 21, 2017. There will be a 50 percent processing fee for all cancellations made after Friday, July 21, 2017, but received on or before Friday, July 28, 2017. No refunds will be available for cancellations made after Friday, July 28, 2017.

Attire
Dress for the Summer Symposium is business casual.

Directions
For complete driving directions visit http://tinyurl.com/2017directionskingston.
Sixth Annual Summer Symposium Schedule

**Wednesday, August 9**

- **Registration**
  - 11:30 am - 5:30 pm
- **New Requirements for Long Term Care Facilities & the New Survey Process - Part One**
  - 1:00 pm - 2:30 pm
- **New Requirements for Long Term Care Facilities & the New Survey Process - Part Two**
  - 2:45 pm - 4:15 pm
- **Dollars and Sense - An Update on Reimbursement Related Issues**
  - 4:30 pm - 6:00 pm
- **Chairman's Welcoming Reception**
  - 6:00 pm - 7:15 pm

**Thursday, August 10**

- **Registration**
  - 7:30 am - 12:00 noon
- **How to Utilize Data Using LTC Trend Tracker**
  - 8:00 am - 9:30 am
- **Emergency Preparedness Oh My!**
  - **Table Tops, Functional, and Full-Scale Exercises**
  - 9:45 am - 11:15 am
- **Quality Assurance and Performance Improvement (QAPI) Basics and Data Mining**
  - 11:30 am - 12:30 pm
- **Laughing in the Face of Change**
  - **Luncheon with Comedian Devin Henderson**
  - 12:30 pm - 2:00 pm
- **NCLCFA Day at the Beach**
  - 2:30 pm
- **Evening on Your Own**

**Friday, August 11**

- **Developing a “Healthy” Organization**
  - 9:00 am - 11:00 am
Sixth Annual Summer Symposium Registration Form  
August 9-11, 2017 - Embassy Suites Resort at Kingston Plantation, Myrtle Beach, SC

Please read and complete this form. Return it to the Association Office before Friday, July 21, 2017, by fax at (919) 787-8418 or by mail to 5109 Bur Oak Circle, Raleigh, NC 27612. You can register and pay on-line. Visit http://www.NursingHomesNC.com & click on Sixth Annual Summer Symposium Registration! Members may be invoiced. Non-members must submit payment with registration.

FACILITY NAME/COMPANY

ADDRESS

CITY/STATE/ZIP __________________________ PHONE __________________________

E-MAIL __________________________

All employees of a member/non-member facility must register for a Full Summer Symposium Package. An employee of a facility CANNOT register as a 2017 Trade Associate Member/Guest.

Full Summer Symposium Package:
This comprehensive package includes all scheduled activities: admission to all NCHCFA educational sessions, refreshment breaks/continental breakfast at educational sessions, Symposium packet and souvenir, admission into Chairman’s Welcoming Reception and Laughing in the Face of Change Program & Lunch. Please list the first and last names, as they should appear on badges. Check each event you plan to attend.

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<td>New Requirements for LTC Facilities &amp; the New Survey Process - Part One</td>
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<td>Dollars and Sense, An Update on Reimbursement Related Issues</td>
<td>Chairman’s Welcoming Reception Included in Registration Fee</td>
<td>How to Utilize Data Using LTC Trend Tracker</td>
<td>Emergency Preparedness: Oh My!</td>
<td>QAPI Basics and Data Mining</td>
<td>Laughing in the Face of Change Program &amp; Lunch Included in Registration Fee</td>
<td>Members May Pre-register</td>
<td>NCHCFA Day at the Beach, Volleyball &amp; Corn Hole Tournament Included in Registration Fee</td>
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2017 Trade Associate Member/Guest Package includes entrance to the Chairman’s Welcoming Reception and Laughing in the Face of Change Program & Lunch. Please list the first and last names, as they should appear on badges. Check each event you plan to attend.

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ADVANCE REGISTRATION RECEIVED ON/BEFORE 7/21/17 __________ PERSONS @ $400 EACH $ __________

ADVANCE REGISTRATION RECEIVED AFTER 7/21/17 __________ PERSONS @ $450 EACH $ __________

TRADE/GUEST REGISTRATION __________ PERSONS @ $75 EACH $ __________

NONMEMBER REGISTRATION __________ PERSONS @ $800 EACH $ __________

TOTAL $ __________

Payment Options

☐ Check Enclosed

☐ Please Invoice (members only)
NCHCFA Volleyball & Corn Hole Tournament and Day at the Beach

Are you ready for a day of fun? The games will begin promptly at 2:30 pm on Thursday, August 10th on the beach at the Embassy Suites Resort at Kingston Plantation! If you are interested in the Volleyball or Corn Hole Tournament, please register below so that we can make proper arrangements prior to the event. Participants can only register to play in ONE event! Teams will be assigned by the following categories: Trade Associate member, facility district, and NCHCFA Board of Directors. If you work in a regional corporate office, please select a district in your region!

Reminder, participants can only register to play in ONE event!

**Volleyball Tournament - Quest for the Chairman’s Cup**

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**Corn Hole Tournament**

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Team assignments will be available at the NCHCFA registration desk on Wednesday, August 9th. Any necessary changes can be made on-site. **Sponsors will provide prizes, snacks, and beverages!** Meet us on the beach for a day of fun.