

EMPOWERMENT LEADERSHIP FOR LTC- GAIN A COMPETITIVE ADVANTAGE  
WITH SKILLS THAT INSPIRE YOUR TEAM  
APRIL 6<sup>TH</sup>, 2017

April 6<sup>th</sup>, 2017

NCHCFA  
5109 Bur Oak  
Circle  
Raleigh, NC 27612  
919-782-3827

Registration:  
8:30 am - 9:00 am

Workshop:  
9:00 am - 3:00 pm

Cost:  
NCHCFA member  
- \$100  
*\*light lunch  
included*

This seminar has  
been  
approved by the  
NC State Board of  
Examiners for  
NHA for  
5.0 Administrative  
hours.

NCHCFA is a  
registered sponsor  
of continuing  
education with the  
NC State Board of  
Examiners for  
NHA.

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919-782-3827  
919-787-8418 (fax)

The Servant Leadership workshop is an interactive, dynamic, developmental session focusing on what it truly means to serve others as a leader. Discuss what employees, customers, and others truly need from leaders. Learn how to operate most effectively in a leadership role using Servant Leadership core principles.

Servant Leadership is a set of behaviors and practices that turn the traditional “power leadership” model upside down; instead of the people working to serve the leader, the leader exists to serve the people. The goal of this workshop is to provide attendees with information and tools that are relevant, transformative, memorable, and actionable.

Some of the most successful companies, known for their positive and effective culture, develop and promote Servant Leadership. These include Starbucks, Southwest Airlines, Chick-Fil-A, SAS, and Nordstrom’s. Servant Leadership was found to have a significant effect on employee commitment.

Servant Leadership and employee satisfaction are strongly correlated and, a considerable body of research has illustrated that Servant Leadership is associated with a variety of favorable employee outcomes, including:

- Improved psychological well-being
- Favorable job attitudes
- Improved job performance
- Decreased workplace deviance

This seminar will be facilitated by Mark Gogal, a Human Resources Leader with over 25 years of progressive, global, and diverse human resources experience, practical business partnering expertise, strong organizational and analytical skills, and proven strategic management experience. He has a multi-faceted background in developing and implementing core HR policies/practices to meet the changing business, legal, and labor compliance environment. He has worked in a variety of industries in the public and private sectors including healthcare.

Mark is an enthusiastic, energetic, and passionate leader and presenter who truly enjoys developing others to reach their fullest potential both professionally and personally.

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Facility:

Address:

City/State/Zip:

Phone:

Fax:

Email:

*Confirmations will be emailed to this address*

Please list below the names of all persons registering, and their Administrator license number *if applicable*:

Name: \_\_\_\_\_ Admin #:

Name: \_\_\_\_\_ Admin #:

Name: \_\_\_\_\_ Admin #:

Name: \_\_\_\_\_ Admin #:

Name: \_\_\_\_\_ Admin #:

Name: \_\_\_\_\_ Admin #:

Method of Payment

Check Enclosed  Visa  MasterCard  Bill Me (NCHCFA members only)

American Express

Credit Card Information:

Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

3-Digit Security Code:

Authorizing Signature:

**SPACE IS LIMITED TO 24 REGISTRATIONS! THIS WILL BE FIRST-COME, FIRST-SERVE.**

***You must notify NCHCFA in writing within 48 hours of the seminar to be eligible for a refund. Charges will still apply if a registrant fails to attend or cancels less than 48 hours in advance. An alternate may be sent. NCHCFA reserves the right to cancel the program if insufficient enrollment occurs. You will be notified prior to the seminar date and full refund will be issued.***

**Please fax your registration form to: 919-787-8418 OR email to  
karenl@nchcfa.org**